

WORK SAFE, FOR LIFE.

WORKERS' COMPENSATION BOARD OF NOVA SCOTIA





















There Is Safety In Numbers



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Return to Work Definitions

WCB Incident form-67 form

WCB Accident Report is required to be completed when a Worker is injured at work.

Transitional Duties/Modified Duties

Transitional duties are any temporary changes to the worker's job tasks that align with their functional abilities – what the worker is able to do. If the worker is unable to immediately return to their original job, providing transitional duties will help them recover, contribute to valuable work and reduce or eliminate the claims costs associated with lost time from work.

Functional Assessment

An assessment tool that provides objective data regarding the guidelines and limits by which an injured worker can safely and productively complete work tasks in relation to their employability.

Job Demands Analysis/Job Site Analysis

An analysis to evaluate a job site to make a definitive statement about that job, its risks, requirements and productivity. A job-site analysis uses principles of ergonomics with respect to the WCB job-site analysis are primarily used as a precursor in developing return-to-work programs

Return to Work/Stay at Work Plan

A return-to-work / Stay at Work plan is a tool for managers/supervisors/WCB Contact to proactively help ill or injured employees return to productive employment in a timely and safe manner

Return to Work Program/Stay at Work Program

A Return to Work Program is a formal documented process that outlines the roles and responsibilities of both the employer and the worker following an injury at work. The program should be signed by the Owner/CEO of the company and communicated on an annual basis to the general workforce.

Return to Work Team

Health care professionals which shall include occupational therapists, physiotherapists, chiropractors, kinesiologists, psychologists, physicians, vocational specialists, the injured worker, employer and the WCB Case Worker.

My Account

WCB NS online reporting and tracking system

Direct Access to Assessment

Direct Access to early assessment of sprains and strains at work provides injured workers more timely access to the healthcare services they need. It enables workers to go directly to a WCB approved healthcare provider, such as a physiotherapist or a chiropractor, for an assessment, allowing the return-to-work process for sprain and strain injuries to begin right away

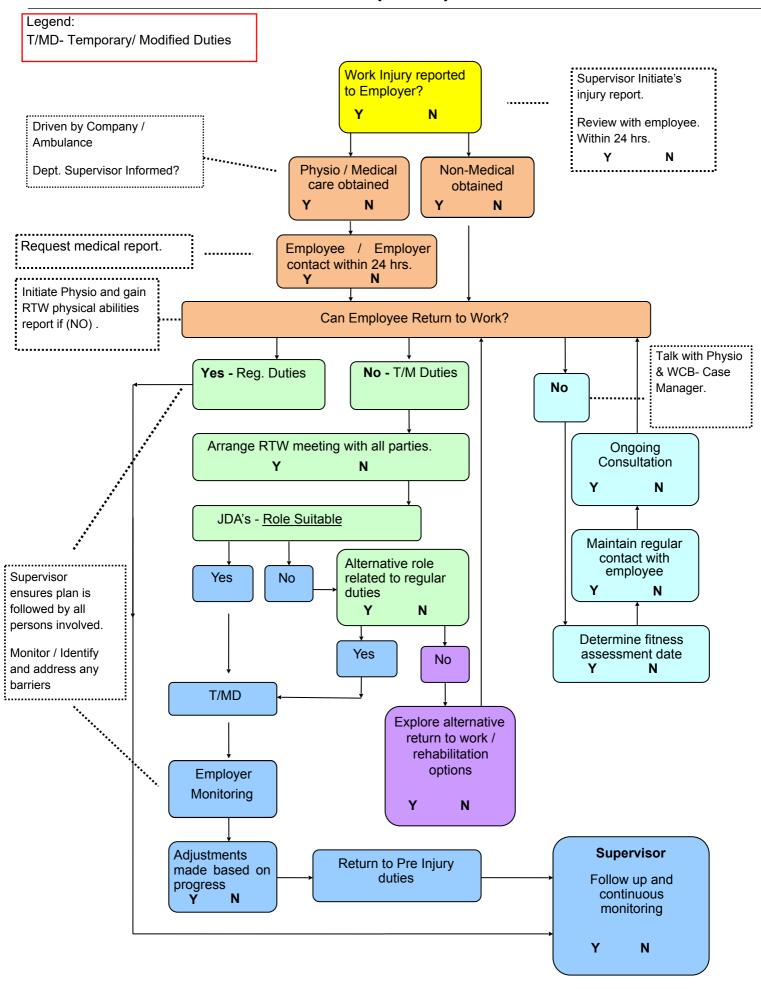
To Accommodate or Not – A Cost Comparison

Scenario – Employee is a Truck Driver with 15 years with the company, they make just over 25 dollars an hour and usually works 40+ hours per week. They have sustained a fractured heel from falling out of their truck.

ACCOMMODATION	NO ACCOMMODATION
 No lost time claim Minimal impact on Employer Experience Rating (3 years) – only medical costs Medical/Health Care Benefits = \$4000+ No reduction of employee income Minimal impact on morale Employee remains active and productive Employee feels supported Shows the Employer is dedicated to early and safe return to work (progressive) Reduction in replacement worker costs Transferrable skills of employee may be beneficial in other aspects of company Employer is able to positively influence system costs and create improved productivity Positive long term benefits for labour relations Shows other employee's dedication to RTW program and potentially gives additional incentive to prevent/ reduce injuries 	 Lost Time Recordable Claim with Temporary Benefits: 22 weeks = \$13,083.84 Medical/Health Care Benefits = \$4000+ Impact (increased) Experience rating which will affect Employer for 3 years (5 years Industry Rate) Increased Employer premiums Increased chance employee may not return to work (Potential Total EERB, PMI, Vocational Rehabilitation) Replacement worker costs (based on 20 dollars an hour/40 hrs per week/ 22 weeks = approx. \$17,600.00 + time and costs of training new employee Reduced morale for employee off work and often employees at work Potential loss of future work (Tendering process asks for information regarding LTI's and other recordable injuries) Reduction of employee's income; increasing stress on employee and family Increased risk of comorbid conditions while off work; mental health and physical health
TOTAL FINANCIAL COST: Approximately: \$ 4,000 +	TOTAL FINANCIAL COST: Approximately: \$ 34,683.84 + + potential for increased costs and will impact experience ratings and premiums for 3 years at Employer level, 5 years Industry Rate



Return to Work (RTW) Flowchart



WCB Information Required to Start a Claim

Once a Social Insurance Number is written on the document it is a Confidential Document It must be locked up or shredded once it is done with.

Name
Date of Injury
Address
Date of Birth
Health Card Number
Social Ins Number
Left or Right Handed
What Part of the Body Injured
Where they sought Medical Attention (Address) .

Suggested Modified Duties

Safety training courses- on-line or in classroom

Barricade Watch

Concrete watch

Spotting/pedestrian watch

General yard/site housekeeping

Truck/equipment detailing (interior/exterior)

Security (depending on job, may require pumps etc. to be manned)

Administrative work – sorting/filing safety documents

Counting trucks - taking tickets on job sites

Inventory counts

Checking supplies – First Aid Kits/Fire Extinguishers etc.

Reviewing safe work practices/procedures (review any processes/procedures applicable to their occupation). Particularly important post-incident as it provides a refresher.

Data Entry

Completing equipment inspection logs

Inspect fire extinguishers and first aid kits

Work in a tool room

Driving / run errands

Pick up supples

Update MSDS/ GHS

Clean tools

Work normal job but with limitations

Painting warehouse safety lines

Customer appreciation phone calls, telephone sales calls, dispatch assistant



Date of Initial Assessment: $30 \mid 5$

Halifax Office

2018

1-800-870-3331 toll free 902-491-8999 local 902-491-8001 fax

Sydney Office

1-800-880-0003 toll free 902-563-2444 local 902-563-0512 fax

Physical Abilities Report - Form E

WCB Claim #: 00000000

Health Card #: 00000000

WORKER INFORMATION										
Worker's Name: Mr. Jones					Are	ea and T	ype of In	njury:	Right shoulder strain	
Employer's Name: Company ABC										
Employer Contact Name: Mr. Smith Phone: (902) 000-0000										
HEALTH CARE PROVIDER INFORMATION										
Provider Name: Physiotherapy Company ID#: 0000										
Practitioner Name: Mr. Physiotherapist				Pho	ne: (90	02) 000	-0000		Fax: (902) 000-0000	
PHYSICAL ABILITIES ASSESSMENT (refer to Work Capabilities – Definitions)										
Weights: ☑ pounds □ kilograms	Per	iod 1	Per	iod 2	Pe	riod 3	Pei	riod 4	Pre-injury Job Demands	
ABILITY Test Date:	30 5	2018	dd mn	n yyyy	dd m	m yyyy	dd mr	n yyyy	Reported by:	
$\mathbf{F} = \text{Frequent (00\%)} 0 = \text{Occasional (33\%)}$	F	0	F	0	F	0	F	0	Worker Employer Other	:r
Lifting										
Above Shoulder	5	10							20	
Horizontal	10	30							50	
Floor/Waist	15	20							35	
Carrying										
Right Hand	5	15							50	
Left Hand	20	50							50	
Both Hands	15	20							50	
Pushing	25	59							75	
Pulling	25	42							75	
Tolerance (check box below: subjectively re	ported I	oy worke	er <i>or</i> obs	served	during a	ıssessm	ent)			
Standing ✓ reported □ observed	No is	ssues							Freq	1
Sitting ✓ reported □ observed	No is	ssues							Minim	nal
Walking ✓ reported □ observed	No is	ssues							Occa	ıs
Grip Strength $\mathbf{R} = \text{Right } \mathbf{L} = \text{Left}$	R	L	R	L	R	L	R	L		
	85	74								
Other Essential/Critical Job Tasks: Reduced ability to reach overhead with right arm										
Work Capability P = Pre-injury Job Duties T = Transitional Duties	Р	T 🗸	Р	Т	P	Т	Р	Т	Comments:	
Overall Functional Progress I = Improving N = No Change D = Declining	N.	I								
Tester's Initials	T	L								
RETURN TO WORK/STAY AT WORK PLAN	(if T dut	ies sele	cted ab	ove)	FINAL	. RTW O	UTCOM	E: (cor	mpleted on discharge)	
Period 1 Can perform modified dutie	s for fu	ll hour	S			time lo			Pre-injury Date: dd mm yyyy	
Period 2						d not ret			Suitable Date: dd mm yyyy	
Period 3				(state reason):						
Period 4					Discri	arge Dai	te: dd	mm	уууу	

The Physical Abilities report-From E Physical Abilities report-From E (What can the injured employee do) Completed by Physio when an employee's injury is assessed.

This will tell the employer if the employee is able or not to return to their normal job right away after the injury. This form will provide information on the employee's progress being made during physio treatment.

It will also help employers understand tasks that the employee can do while he /she is getting back to full strength.

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 Records records functional testing results.

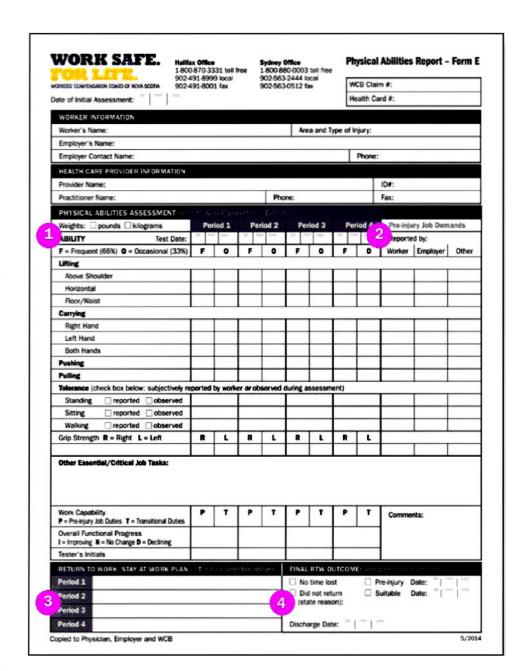
Employers can keep an eye on the employee's progress every 2 weeks Also make sure tasks they give the employee are ok for them to do while they are recovering.

2. Details job demands.

The employee will be questioned about what he/she does at work. The employer will be called to confirm the employees job tasks they regularly do.

In some cases, the Physio clinic will come to the workplace or job site to visually see what the employee does as work.

- 3. Return to Work/Stay at Work Plan Explains what condition the employee is in. And may give the employer an idea of when the employee can return to full work duties.
- 4. Final RTW Outcome
 When the employee is back to being
 able to do regular work tasks.
 Physio clinic will advise.
 It will list the date for the employee to
 return to regular duties and the date of
 their finishing physio therapy
 treatment.



1. Investigating employer's information Employer's name (legal name): Employer's head office address (street address): Investigation Team Names: Job Title Contact Info (email/cell) 2. Employees involved in incident First & Last name Company Name & Address: Incident report received (Y/N) 3. Place, date and time of incident Job Name & number: Location where the incident occurred (street address): Time of incident: p.m. Date of incident (mm/dd/yyyy): a.m. 4. What caused this incident to happen? **Worker Choice Equipment Difficulty** Did the equipment break or wear out? Was the issue related to poor worker choice? Was the issue caused by a: simple mistake, human error, Did the equipment fail due to: a bad part, a bad design, or situational awareness, or slip, lapse or rule violation? no / poor preventative maintenance? If a person had done something differently, would the issue have Did the equipment software not include a failsafe? been prevented or significantly reduced? Did a failed component or other problem cause the software Was a mistake made because of poor design of the equipment, to respond inappropriately? system, control or display that led to a human error? Natural Disaster / Sabotage Other Was there insufficient detail or was the issue not related to a Was the issue related to increment weather, i.e. hurricane, flood, topic covered by the other categories? (explain): blizzard, ice storm, lightning, wind or other natural disaster that could not be reasonably protected against? Was the issue related to deliberate, harmful intentions, malicious actions intended to cause damage, intentional criminal acts, or violence to hurt people? **Job Factors** Inadequate equipment guards Noise exposure Hazardous environmental conditions Electrical hazards Temperature exposure Congested work area Inadequate/excessive lighting Fire/explosion hazards Toxic/caustic substance hazards Inadequate ventilation Inadequate engineering Radiation hazards Inadequate signage/barriers Other (explain): Poor housekeeping **Employee Factors** Using defective tools/equipment/materials Failure to communicate job hazards Using wrong tools/equipment for task Horseplay Using/wearing defective/inappropriate PPE Stress Failure to wear appropriate PPE Lack of attention to duties Operating equipment without authority/training/licence

Failure to warn/secure Removing/tampering with safety devices Servicing equipment

Lack of attention to duties
Inadequate skills/training
Under the influence of drugs/alcohol
Failure to follow direction
Working alone
Other (explain):

Lack of supervision

Improper lifting/loading/placement

	Causal factors identified								
Analyze the facts and circumstances of the incident to identify underlying factors that led to the incident. Underlying factors include factors that made the unsafe condition, acts, or procedures in the Preliminary Report possible.									
13.	3. Root cause analysis								
14.	Corrective actions for root	causes							
5 .		5. Additional corrective or preventive actions necessary to prevent recurrence of similar incidents							
Additional corrective action		ventive actions n	1						
Add	ditional corrective action	ventive actions n	Action assigned to	Expected completion date	of similar incidents Completed date				
Add	ditional corrective action	ventive actions n	1	Expected completion					
	ditional corrective action	ventive actions n	1	Expected completion					
a.	ditional corrective action	ventive actions n	1	Expected completion					
a. b.	ditional corrective action	ventive actions n	1	Expected completion					
a. b. c.	Incident classification (che		Action assigned to	Expected completion					
a. b. c.			Action assigned to	Expected completion date					

5. Full description of incident					
Use the brief description from the	e Preliminary Report an	d update it, i	f necessary.		
6. Injured persons	res □ NO - N/A	4			
First & Last Name		Job Title		Company	
7. Nature of the serious	injury (optional – co	mplete only	if there has been an	injury) 🔲 NO – N/A	A
Life threatening or resulting in loss of consciousness Major broken bones in head, spine, pelvis, arms, or legs Major crush injuries Major cut with severe bleeding Amputation of arm, leg, or large part of hand or foot Major penetrating injuries to eye, head or body Severe (third-degree) burns Punctured lung or other serious respiratory condition Injury to internal organ or internal bleeding Injury likely to result in loss of sight, hearing, or touch Injury requiring CPR or other critical intervention Serious chemical or heat/cold stress exposure Other (specify):					ding earing, or touch itervention
8. Witnesses YES	□ NO – N/A				
First & Last name	Job Title		Company		Witness Statement (Y/N)
9. Other persons cont	acted for proper	investig	ation YES	NO-N/A	
First & Last Name	Job Title	J	Company		
10. Sequence of events					
Describe events earlier that day			·		
11. Unsafe conditions,			-	ontributed to the	eincident
Describe anything, or the absence	ce of anything, that conti	ributed to the	e incident.		

17. Was this a rep	YES	NO – N/A		
Division / Company Reported to:		Name of Person who received report:		Province
Date Reported (mm/dd/yyyy)		Time reported:	a.m.	p.m.
Comments:				
18. Persons who	carried out, participated in or	reviewed the full investigation		
Representative	Name	Signature	Date	signed
Worker / Employee				
Site Super / Foreman				
Project Manager				
Investigator				

End of Report

Near Miss Report

Name	Date & Time of Near Miss
Location	
Please describe what happened:	
Optional Names of	
any other witnesses	
Optional Sign	
Date Submitted	

JOB DEMANDS OVERVIEW POSITION: CARPENTER

ACTIVITY	JOB DEMANDS				
Sit	Minimal				
Stand	Frequent				
Walk	Frequent				
ACTIVITY	OCCASIONAL	FREQUENT			
Above Shoulders Lift – Bilateral	45	20			
Desk/Chair Lift – Bilateral	75	25			
Chair/Floor Lift – Bilateral	75	35			
Push (psi)	75	20			
Pull (psi)	65	20			
Carry Right Hand	50	10			
Carry Left Hand	50	10			
Carry Both hands	75	15			
Balance	Occasional				
Bend/Stoop	Occasional				
Climb	Frequent				
Crawl	Occasional				
Crouch	Occasional				
Repetitive Foot Movements	Occasional				
Hand – Simple Grasp	Frequent				
Hand – Firm Grasp	Frequent				
Hand – Fine Grasp	Frequent				
Head / Neck – Static	Frequent				
Head / Neck – Flexion	Frequent				
Head / Neck – Rotation	Occasional				
Kneel	Occasional				
Squat	Frequent				

Minimally Occasional: 1-5% (0 to .5 hours) Occasionally: 6-33% (.5 to 2.5 hours)

Frequent: 34-66% (2.5 to 5.5 hours) Continuously: 67-100% (> 5.5 hours)

All weights listed in pounds.

JOB DEMANDS OVERVIEW POSITION: LABOURER

ACTIVITY	JOB DEMANDS				
Sit	Minimal Occasional				
Stand	Frequent				
Walk	Frequent				
ACTIVITY	OCCASIONAL	FREQUENT			
Above Shoulders Lift – Bilateral	40	35			
Desk/Chair Lift – Bilateral	60	40			
Chair/Floor Lift – Bilateral	75	35			
Push (psi)	60	45			
Pull (psi)	75	40			
Carry Right Hand	30	15			
Carry Left Hand	30	15			
Carry Both hands	50	30			
Balance	Occasional				
Bend/Stoop	Frequent				
Climb	Occasional				
Crawl	Minimal Occasional				
Crouch	Occasional				
Repetitive Foot Movements	Minimal Occasional				
Hand – Simple Grasp	Frequent				
Hand – Firm Grasp	Frequent				
Hand – Fine Grasp	Occasional				
Head / Neck – Static	Frequent				
Head / Neck – Flexion	Frequent				
Head / Neck – Rotation	Occasional				
Kneel	Minimal Occasional				
Squat	Occasional				

Minimally Occasional: 1-5% (0 to .5 hours) Frequent: 34-66% (2.5 to 5.5 hour Occasionally: 6-33% (.5 to 2.5 hours) Continuously: 67-100% (> 5.5 hour

All weights listed in pounds.

Additional Resources

Work Safe for Life WCBNS

http://www.worksafeforlife.ca/

http://www.worksafeforlife.ca/Home/Injury-Prevention/Protecting-your-Body/Slips-Trips-Falls

http://www.worksafeforlife.ca/Home/Injury-Prevention/Protecting-your-Body/Musculoskeletal-Injuries

https://www.wcb.ns.ca/Return-to-Work.aspx

Training Providers

https://secure.cans.ns.ca/education

https://www.safetyservicesns.ca/services-1/

https://constructionsafetyns.ca/ServicesProducts/Training/tabid/204/language/en-US/Default.aspx

https://www.ccohs.ca/topics/programs/

http://www.safetyfirst-sfc.com/safety-training/

https://hseintegrated.com/safety-training/

http://www.hazmasters.com/hazsafeed-training

http://www.dscsafetyservices.com/ohs-training