

## MEMORANDUM

TO: Development Liaison Group & Urban Development Institute of NS

CC: Jacques Dubé, CAO

FROM: Kelly Denty, Executive Director, Planning & Development

DATE: December 14, 2020

**SUBJECT: HRM's Permitting, Planning, Licensing & Compliance Project:**  
**Go-Live 12:00 p.m. December 15, 2020**

**We are pleased to announce the first Release of our new HRM Permitting, Planning, Licensing & Compliance (PPL&C) Solution will be live at noon tomorrow, Tuesday, December 15, 2020.** As a reminder, Release 1 of the PPL&C includes the Permitting, Customer Online Portal and ePayment functionality as well as integration with our HRM GIS data.

### **Changes to Current Online Submission Forms**

As we begin migrating the Online Customer Portal to Halifax.ca you will notice disruption to the current Online Submission Form and our Planning & Development webpages. The permit specific submission form will cease to function and will be archived; however, the subdivision form will continue to be live. We thank you for your patience throughout this process.

### **Enhanced Services**

The new solution brings with it the ability to:

- Apply & search for a permit/application
- Make secure online payments
- Access your account 24/7
- Receive E-notifications when your permit is issued
- Have employees submit applications on behalf of your organization
- Know immediately if other work permits are required
- Easily track all your permitting and building inspection activity, from initial application to completion, renewal, or expiration
- Request inspections when you're ready

For questions & support, Monday-Friday 8:00 a.m.-4:00 p.m., please contact our PPL&C Project Team at: [PPLC-Info@halifax.ca](mailto:PPLC-Info@halifax.ca) . By phone, please contact 3-1-1 who will ensure the project team receives your comments and/or request.