

MEMORANDUM

TO: HRM Development & Construction Industry

CC: Mayor Savage and Members of Regional Council
CAO & DCAOs

FROM: Kelly Denty, Executive Director, Planning & Development

DATE: March 9, 2022

SUBJECT: OUTAGE NOTICE: MARCH 17 – 21, 2022
HRM's Permitting, Planning, Licensing & Compliance System

This memo serves as notice of an upcoming planned outage of the PPL&C system for online permit applications and inspection requests from **8:00 p.m. on Thursday, March 17 until 6:00 a.m. on Monday, March 21, 2022**. During this time, both the internal Staff Portal and the online Customer Portal will be unavailable to our customers and staff. The system will be offline; no new applications will be accepted and activity on submitted applications will be limited.

This outage is to support the next release of the PPL&C system: Licensing and Compliance. This release will bring licensing services online for customers and violation inspection and enforcement tracking into the new system for staff. Now, in addition to applying for building and construction permits, businesses and individuals will be able to apply for taxi, temporary sign, sidewalk café and vendor licenses online 24/7.

We appreciate your patience as we add services and enhance our online system to make the service better for everyone. We will communicate through our website and social channels when the online Customer Portal opens on Monday, March 21, 2022.

View Halifax.ca for additional information on permitting and the outage. Should you have any questions or concerns, please contact Margie Pike, Manager of Business Services and the PPL&C Project at pikem@halifax.ca.